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# Genesys Multicloud CX Web-based API Reference

Secure Email API

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## Contents

- [1 Base path: /nexus/v3](#)

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Base path: /nexus/v3

GET	/securemail Get secure emails
-----	----------------------------------

Get a list of secure emails for the specified email address.

Parameters

Name	Default	Description	Parameter Type	Data Type	Required
address		The email address of the consumer.	query	string	true
status	all	Specifies the status of emails to count - unread, read or all (both read and unread).	query	string	
index	0	The start index the API should use to get emails.	query	integer	
count	10	The number of secure emails the API returns.	query	integer	
securebox		Securebox name. Allows to specify optional securebox name to send email to or read from. securebox provides ability to communicate with the same contact within several	query	string	

Name	Default	Description	Parameter Type	Data Type	Required
		different departments independently. (contains only A-Z, a-z, 0-9, and must be from 3 to 16 characters long)			
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true

## Responses

Code	Reason
200	Ok
{}	<pre>listSecureMailResponse   referenceld (referenceld):   operationId (operationId):   status (status):   data (ArrayOfSecureMail): status   (string):   Error code of an operation.   Valid Values: SUCCESS,   FAILURE,   INVALID_CLIENT_TOKEN,   INVALID_CONTACT_CENTER,   INVALID_SESSION,   INVALID_PARTICIPANT,   INVALID_TRANSPORT,   INVALID_PARAMETER,   INVALID_ENDPOINT,   INVALID_NICKNAME,   INVALID_FILE_TYPE   code   (string):   message (string):   Status message.   detail (string):</pre>

Code	Reason																
	<table border="1"> <tr> <td data-bbox="812 296 1128 401"></td> <td data-bbox="1131 296 1456 401">Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="812 405 1456 443">genericResponse</td> </tr> <tr> <td data-bbox="812 447 1128 485">referenceId</td> <td data-bbox="1131 447 1456 485">(referenceId):</td> </tr> <tr> <td data-bbox="812 489 1128 527">operationId</td> <td data-bbox="1131 489 1456 527">(operationId):</td> </tr> <tr> <td data-bbox="812 531 1128 569">status</td> <td data-bbox="1131 531 1456 569">(status):</td> </tr> </table>		Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):						
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genericResponse																	
referenceId	(referenceId):																
operationId	(operationId):																
status	(status):																
400	Invalid request parameters provided.																
<pre data-bbox="186 934 511 1207"> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 651 1456 724">status</td> </tr> <tr> <td data-bbox="812 728 1128 1081">code</td> <td data-bbox="1131 728 1456 1081">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="812 1085 1128 1186">message</td> <td data-bbox="1131 1085 1456 1186">(string): Status message.</td> </tr> <tr> <td data-bbox="812 1190 1128 1291">detail</td> <td data-bbox="1131 1190 1456 1291">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="812 1295 1456 1333">genericResponse</td> </tr> <tr> <td data-bbox="812 1337 1128 1375">referenceId</td> <td data-bbox="1131 1337 1456 1375">(referenceId):</td> </tr> <tr> <td data-bbox="812 1379 1128 1417">operationId</td> <td data-bbox="1131 1379 1456 1417">(operationId):</td> </tr> <tr> <td data-bbox="812 1421 1128 1459">status</td> <td data-bbox="1131 1421 1456 1459">(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):
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genericResponse																	
referenceId	(referenceId):																
operationId	(operationId):																
status	(status):																
404	Entity with specified ID not found.																
<pre data-bbox="186 1596 511 1795"> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 1541 1456 1617">status</td> </tr> <tr> <td data-bbox="812 1621 1128 1816">code</td> <td data-bbox="1131 1621 1456 1816">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER,</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER,												
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code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER,																

Code	Reason	
<pre> "detail": "string" } } </pre>		INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):
500	Server error occurred.	
<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	status	
	code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):

---

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/nexus/v3/securemail?address=string&status=string&dex=0&count=0&securebox=string"
```

POST	/securemail Send secure email
------	----------------------------------

Send a secure email. The email is delivered to Genesys as a web form and routed as a standard email.

### Parameters

Name	Default	Description	Parameter Type	Data Type	Required
securebox		Securebox name. Allows to specify optional securebox name to send email to or read from. securebox provides ability to communicate with the same contact within several different departments independently. (contains only A-Z, a-z, 0-9, and must be from 3 to 16 characters long)	query	string	
xxNAMExx		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
data			body		

Name	Default	Description	Parameter Type	Data Type	Required
{object}			data		
			data	(, optional):	
			operationId	(operationId, optional):	

## Responses

Code	Reason
200	Ok
{}	createSecureMailResponse
	referenceld (referenceld):
	operationId (operationId):
	status (status):
	secureMailId (string): The unique ID of the secure email. bff348eb-dd5f-47d6-bf96-0e75b8ecf7ca
	selfUri (string):
	status
	code (string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message (string): Status message.
	detail (string): Additional information.
	genericResponse
	referenceld (referenceld):
	operationId (operationId):



Code	Reason																
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status	(status):																
400	Invalid request parameters provided.																
<pre data-bbox="186 743 505 1020"> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 457 1459 520">status</td> </tr> <tr> <td data-bbox="812 522 1127 898"> code (string): </td> <td data-bbox="1128 522 1459 898"> Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE </td> </tr> <tr> <td data-bbox="812 900 1127 1003">message</td> <td data-bbox="1128 900 1459 1003">(string): Status message. </td> </tr> <tr> <td data-bbox="812 1005 1127 1108">detail</td> <td data-bbox="1128 1005 1459 1108">(string): Additional information. </td> </tr> <tr> <td colspan="2" data-bbox="812 1110 1459 1152">genericResponse</td> </tr> <tr> <td data-bbox="812 1155 1127 1197">referenceId</td> <td data-bbox="1128 1155 1459 1197">(referenceId):</td> </tr> <tr> <td data-bbox="812 1199 1127 1241">operationId</td> <td data-bbox="1128 1199 1459 1241">(operationId):</td> </tr> <tr> <td data-bbox="812 1243 1127 1312">status</td> <td data-bbox="1128 1243 1459 1312">(status):</td> </tr> </table>	status		code (string):	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):
status																	
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detail	(string): Additional information.																
genericResponse																	
referenceId	(referenceId):																
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500	Server error occurred.																
<pre data-bbox="186 1472 505 1749"> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 1383 1459 1446">status</td> </tr> <tr> <td data-bbox="812 1449 1127 1824"> code (string): </td> <td data-bbox="1128 1449 1459 1824"> Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE </td> </tr> </table>	status		code (string):	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE												
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	<table border="1"> <tr> <td>message</td> <td>(string): Status message.</td> </tr> <tr> <td>detail</td> <td>(string): Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceId</td> <td>(referenceId):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):
message	(string): Status message.												
detail	(string): Additional information.												
genericResponse													
referenceId	(referenceId):												
operationId	(operationId):												
status	(status):												

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
-d '{object}'
"https://api-demo.com/nexus/v3/securemail?securebox=string"
```

GET	/securemail/count Get a count of unread, read or all secure emails
-----	---

Get a count of unread, read or all secure emails for the specified email address.  
Parameters

Name	Default	Description	Parameter Type	Data Type	Required
address		The email address of the consumer.	query	string	true
status	all	Specifies the status of emails to count - unread, read or all (both read and unread).	query	string	
securebox		Securebox name. Allows to specify optional securebox name to send email to or read from. securebox provides ability to communicate	query	string	

Name	Default	Description	Parameter Type	Data Type	Required
		with the same contact within several different departments independently. (contains only A-Z, a-z, 0-9, and must be from 3 to 16 characters long)			
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true

## Responses

Code	Reason
200	Ok
{}	<pre> countSecureMailResponse   referenceld (referenceld):   operationId (operationId):   status (status):   data (object): status   (string):   Error code of an operation.   Valid Values: SUCCESS,   FAILURE,   INVALID_CLIENT_TOKEN,   INVALID_CONTACT_CENTER,   INVALID_SESSION,   INVALID_PARTICIPANT,   INVALID_TRANSPORT,   INVALID_PARAMETER,   INVALID_ENDPOINT,   INVALID_NICKNAME,   INVALID_FILE_TYPE   code (string):   message (string):   Status message. </pre>

Code	Reason																
	<table border="1"> <tr> <td data-bbox="820 304 1128 430">detail</td> <td data-bbox="1131 304 1445 430">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="820 434 1445 472">genericResponse</td> </tr> <tr> <td data-bbox="820 476 1128 514">referenceld</td> <td data-bbox="1131 476 1445 514">(referenceld):</td> </tr> <tr> <td data-bbox="820 518 1128 556">operationId</td> <td data-bbox="1131 518 1445 556">(operationId):</td> </tr> <tr> <td data-bbox="820 560 1128 598">status</td> <td data-bbox="1131 560 1445 598">(status):</td> </tr> <tr> <td colspan="2" data-bbox="820 602 1445 640">data</td> </tr> <tr> <td data-bbox="820 644 1128 787">count</td> <td data-bbox="1131 644 1445 787">(integer): The count of secure emails of requested type for the contact. 20</td> </tr> </table>	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):	data		count	(integer): The count of secure emails of requested type for the contact. 20		
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status	(status):																
data																	
count	(integer): The count of secure emails of requested type for the contact. 20																
400	Invalid request parameters provided.																
<pre data-bbox="186 1155 511 1438"> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="820 892 1445 934">status</td> </tr> <tr> <td data-bbox="820 938 1128 1291">code</td> <td data-bbox="1131 938 1445 1291">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 1295 1128 1396">message</td> <td data-bbox="1131 1295 1445 1396">(string): Status message.</td> </tr> <tr> <td data-bbox="820 1400 1128 1501">detail</td> <td data-bbox="1131 1400 1445 1501">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="820 1505 1445 1543">genericResponse</td> </tr> <tr> <td data-bbox="820 1547 1128 1585">referenceld</td> <td data-bbox="1131 1547 1445 1585">(referenceld):</td> </tr> <tr> <td data-bbox="820 1589 1128 1627">operationId</td> <td data-bbox="1131 1589 1445 1627">(operationId):</td> </tr> <tr> <td data-bbox="820 1631 1128 1669">status</td> <td data-bbox="1131 1631 1445 1669">(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
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<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <thead> <tr> <th colspan="2" data-bbox="820 315 1437 357">status</th> </tr> </thead> <tbody> <tr> <td data-bbox="820 367 1128 703">code</td> <td data-bbox="1136 367 1437 703">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 714 1128 808">message</td> <td data-bbox="1136 714 1437 808">(string): Status message.</td> </tr> <tr> <td data-bbox="820 819 1128 913">detail</td> <td data-bbox="1136 819 1437 913">(string): Additional information.</td> </tr> <tr> <th colspan="2" data-bbox="820 924 1437 966">genericResponse</th> </tr> <tr> <td data-bbox="820 976 1128 1008">referenceld</td> <td data-bbox="1136 976 1437 1008">(referenceld):</td> </tr> <tr> <td data-bbox="820 1018 1128 1050">operationId</td> <td data-bbox="1136 1018 1437 1050">(operationId):</td> </tr> <tr> <td data-bbox="820 1060 1128 1092">status</td> <td data-bbox="1136 1060 1437 1092">(status):</td> </tr> </tbody> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
status																	
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<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <thead> <tr> <th colspan="2" data-bbox="820 1207 1437 1249">status</th> </tr> </thead> <tbody> <tr> <td data-bbox="820 1260 1128 1596">code</td> <td data-bbox="1136 1260 1437 1596">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 1606 1128 1701">message</td> <td data-bbox="1136 1606 1437 1701">(string): Status message.</td> </tr> <tr> <td data-bbox="820 1711 1128 1753">detail</td> <td data-bbox="1136 1711 1437 1753">(string):</td> </tr> </tbody> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string):								
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Code	Reason										
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	Additional information.										
genericResponse											
referenceld	(referenceld):										
operationId	(operationId):										
status	(status):										

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/nexus/v3/securemail/count?address=string&status=string&securebox=string"

GET	/securemail/{secureMailId} Get secure email content
-----	--

Get the content of a secure email.

## Parameters

Name	Default	Description	Parameter Type	Data Type	Required
read		If set to true, the API changes the status to "read" for inbound and outbound emails and stops the inbound interaction from routing.	query	boolean	
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
secureMailId		The ID of the secure email.	path	string	true

## Responses

Code	Reason																																								
200	Ok																																								
<pre>{}</pre>	<table border="1"> <tr> <td colspan="2" data-bbox="836 367 1430 405">retrieveSecureMailResponse</td> </tr> <tr> <td data-bbox="836 409 1128 447">referenceId</td> <td data-bbox="1131 409 1430 447"></td> </tr> <tr> <td data-bbox="836 451 1128 489">(referenceId):</td> <td data-bbox="1131 451 1430 489"></td> </tr> <tr> <td data-bbox="836 493 1128 531">operationId</td> <td data-bbox="1131 493 1430 531"></td> </tr> <tr> <td data-bbox="836 535 1128 573">(operationId):</td> <td data-bbox="1131 535 1430 573"></td> </tr> <tr> <td data-bbox="836 577 1128 615">status</td> <td data-bbox="1131 577 1430 615"></td> </tr> <tr> <td data-bbox="836 619 1128 657">(status):</td> <td data-bbox="1131 619 1430 657"></td> </tr> <tr> <td data-bbox="836 661 1128 699">secureMail</td> <td data-bbox="1131 661 1430 699"></td> </tr> <tr> <td data-bbox="836 703 1128 741">():</td> <td data-bbox="1131 703 1430 741"></td> </tr> <tr> <td colspan="2" data-bbox="836 745 1430 783">status</td> </tr> <tr> <td data-bbox="836 787 1128 825"></td> <td data-bbox="1131 787 1430 825">(string):</td> </tr> <tr> <td data-bbox="836 829 1128 867">code</td> <td data-bbox="1131 829 1430 867">           Error code of an operation.            Valid Values: SUCCESS,            FAILURE,            INVALID_CLIENT_TOKEN,            INVALID_CONTACT_CENTER,            INVALID_SESSION,            INVALID_PARTICIPANT,            INVALID_TRANSPORT,            INVALID_PARAMETER,            INVALID_ENDPOINT,            INVALID_NICKNAME,            INVALID_FILE_TYPE         </td> </tr> <tr> <td data-bbox="836 871 1128 909">message</td> <td data-bbox="1131 871 1430 909">(string):</td> </tr> <tr> <td data-bbox="836 913 1128 951"></td> <td data-bbox="1131 913 1430 951">Status message.</td> </tr> <tr> <td data-bbox="836 955 1128 993">detail</td> <td data-bbox="1131 955 1430 993">(string):</td> </tr> <tr> <td data-bbox="836 997 1128 1035"></td> <td data-bbox="1131 997 1430 1035">Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="836 1039 1430 1077">genericResponse</td> </tr> <tr> <td data-bbox="836 1081 1128 1119">referenceId</td> <td data-bbox="1131 1081 1430 1119">(referenceId):</td> </tr> <tr> <td data-bbox="836 1123 1128 1161">operationId</td> <td data-bbox="1131 1123 1430 1161">(operationId):</td> </tr> <tr> <td data-bbox="836 1165 1128 1203">status</td> <td data-bbox="1131 1165 1430 1203">(status):</td> </tr> </table>	retrieveSecureMailResponse		referenceId		(referenceId):		operationId		(operationId):		status		(status):		secureMail		():		status			(string):	code	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string):		Status message.	detail	(string):		Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):
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Code	Reason	
<pre> }, "operationId": { }, "status": {   "code": "string",   "message": "string",   "detail": "string" } } </pre>		Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceld	(referenceld):
	operationId	(operationId):
	status	(status):
500	Server error occurred.	
<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	status	
	code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.



Code	Reason
	<pre>genericResponse   referenceld (referenceld):   operationId (operationId):   status (status):</pre>

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/nexus/v3/securemail/{secureMailId}?read=true"
```

DELETE	/securemail/{secureMailId} Mark as read or delete a secure email
--------	---

Mark the secure email as read if the remove query parameter is either absent or set to 'read'. You can delete the secure email entirely if remove is set to 'purge'. To delete the secure email from the list of secure emails but keep it in the contact database, set remove to 'delete'.

## Parameters

Name	Default	Description	Parameter Type	Data Type	Required
remove	read	You can either mark a secure email as read, mark a secure email as deleted, or delete an email completely using the following values: * read - Mark the secure email as read. * true - Mark the secure email as read. (deprecated) * \ - Mark the secure email as read. (deprecated) * delete - Mark the secure email as deleted. The	query	string	

Name	Default	Description	Parameter Type	Data Type	Required
		API will not return the email in requests to get the list of secure emails, but will keep it in the contact database. * purge - Delete the secure email from the list of emails and contact database.			
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
secureMailId		The ID of the secure email.	path	string	true

## Responses

Code	Reason
200	Ok
{}	<pre> retrieveSecureMailResponse   referenceld (referenceld):   operationId (operationId):   status (status):   secureMail ():   status     (string):     Error code of an operation.     Valid Values: SUCCESS,     FAILURE,     INVALID_CLIENT_TOKEN,     INVALID_CONTACT_CENTER,     INVALID_SESSION,     INVALID_PARTICIPANT,     INVALID_TRANSPORT,     INVALID_PARAMETER,     INVALID_ENDPOINT,     code </pre>

Code	Reason																
	<table border="1"> <tr> <td></td> <td>INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td>message</td> <td>(string): Status message.</td> </tr> <tr> <td>detail</td> <td>(string): Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceld</td> <td>(referenceld):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>		INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):		
	INVALID_NICKNAME, INVALID_FILE_TYPE																
message	(string): Status message.																
detail	(string): Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																
404	Entity with specified ID not found.																
<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2">status</td> </tr> <tr> <td>code</td> <td>(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td>message</td> <td>(string): Status message.</td> </tr> <tr> <td>detail</td> <td>(string): Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceld</td> <td>(referenceld):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
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message	(string): Status message.																
detail	(string): Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																

## Usage

curl -X DELETE

```
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/nexus/v3/securemail/{secureMailId}?remove=string"
```

GET	/securemail/{secureMailId}/userdata Get secure email userdata
-----	--

Get the attached userdata of a secure email (some internal keys may be omitted).

### Parameters

Name	Default	Description	Parameter Type	Data Type	Required
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
secureMailId		The ID of the secure email.	path	string	true

### Responses

Code	Reason
200	Ok
{}	<pre>retrieveSecureMailUserdataResponse   referenceld (referenceld):   operationId (operationId):   status (status):   data (object):     Interaction userdata.   status   code (string):     Error code of an operation.     Valid Values: SUCCESS,     FAILURE,     INVALID_CLIENT_TOKEN,     INVALID_CONTACT_CENTER,     INVALID_SESSION,     INVALID_PARTICIPANT,     INVALID_TRANSPORT,     INVALID_PARAMETER,     INVALID_ENDPOINT,     INVALID_NICKNAME,</pre>

Code	Reason																
	<table border="1"> <tr> <td></td> <td>INVALID_FILE_TYPE</td> </tr> <tr> <td>message</td> <td>(string): Status message.</td> </tr> <tr> <td>detail</td> <td>(string): Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceld</td> <td>(referenceld):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>		INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):		
	INVALID_FILE_TYPE																
message	(string): Status message.																
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genericResponse																	
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operationId	(operationId):																
status	(status):																
400	Invalid request parameters provided.																
<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2">status</td> </tr> <tr> <td>code</td> <td>(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td>message</td> <td>(string): Status message.</td> </tr> <tr> <td>detail</td> <td>(string): Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceld</td> <td>(referenceld):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
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status	(status):																
500	Server error occurred.																

Code	Reason																
<pre> {   "referenceId": {   },   "operationId": {   },   "status": {     "code": "string",     "message": "string",     "detail": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="815 294 1455 336">status</td> </tr> <tr> <td data-bbox="815 336 1127 709">code</td> <td data-bbox="1127 336 1455 709">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="815 709 1127 819">message</td> <td data-bbox="1127 709 1455 819">(string): Status message.</td> </tr> <tr> <td data-bbox="815 819 1127 928">detail</td> <td data-bbox="1127 819 1455 928">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="815 928 1455 970">genericResponse</td> </tr> <tr> <td data-bbox="815 970 1127 1012">referenceld</td> <td data-bbox="1127 970 1455 1012">(referenceld):</td> </tr> <tr> <td data-bbox="815 1012 1127 1054">operationId</td> <td data-bbox="1127 1012 1455 1054">(operationId):</td> </tr> <tr> <td data-bbox="815 1054 1127 1121">status</td> <td data-bbox="1127 1054 1455 1121">(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
	status																
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operationId	(operationId):																
status	(status):																

## Usage

```

curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

```

"https://api-demo.com/nexus/v3/securemail/{secureMailId}/userdata?"