



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Multicloud CX Web-based API Reference

Secure Email API

Contents

- [1 Base path: /nexus/v3](#)

Base path: /nexus/v3

GET	/securemail Get secure emails
-----	----------------------------------

Get a list of secure emails for the specified email address.

Parameters

Name	Default	Description	Parameter Type	Data Type	Required
address		The email address of the consumer.	query	string	true
status	all	Specifies the status of emails to count - unread, read or all (both read and unread).	query	string	
index	0	The start index the API should use to get emails.	query	integer	
count	10	The number of secure emails the API returns.	query	integer	
securebox		Securebox name. Allows to specify optional securebox name to send email to or read from. securebox provides ability to communicate with the same contact within several	query	string	

Name	Default	Description	Parameter Type	Data Type	Required
		different departments independently. (contains only A-Z, a-z, 0-9, and must be from 3 to 16 characters long)			
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true

Responses

Code	Reason
200	Ok
{}	<pre>listSecureMailResponse referenceld (referenceld): operationId (operationId): status (status): data (ArrayOfSecureMail): status (string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE code (string): message (string): Status message. detail (string):</pre>

Code	Reason																
	<table border="1"> <tr> <td data-bbox="820 315 1128 399"></td> <td data-bbox="1131 315 1445 399">Additional information.</td> </tr> <tr> <td data-bbox="820 403 1128 441">genericResponse</td> <td data-bbox="1131 403 1445 441"></td> </tr> <tr> <td data-bbox="820 445 1128 483"> referenceld</td> <td data-bbox="1131 445 1445 483">(referenceld):</td> </tr> <tr> <td data-bbox="820 487 1128 525"> operationId</td> <td data-bbox="1131 487 1445 525">(operationId):</td> </tr> <tr> <td data-bbox="820 529 1128 567"> status</td> <td data-bbox="1131 529 1445 567">(status):</td> </tr> </table>		Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):						
	Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																
400	Invalid request parameters provided.																
<pre data-bbox="186 934 511 1207"> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="820 682 1445 724">status</td> </tr> <tr> <td data-bbox="820 728 1128 1081">code</td> <td data-bbox="1131 728 1445 1081">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 1085 1128 1186">message</td> <td data-bbox="1131 1085 1445 1186">(string): Status message.</td> </tr> <tr> <td data-bbox="820 1190 1128 1291">detail</td> <td data-bbox="1131 1190 1445 1291">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="820 1295 1445 1333">genericResponse</td> </tr> <tr> <td data-bbox="820 1337 1128 1375"> referenceld</td> <td data-bbox="1131 1337 1445 1375">(referenceld):</td> </tr> <tr> <td data-bbox="820 1379 1128 1417"> operationId</td> <td data-bbox="1131 1379 1445 1417">(operationId):</td> </tr> <tr> <td data-bbox="820 1421 1128 1459"> status</td> <td data-bbox="1131 1421 1445 1459">(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
status																	
code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																
message	(string): Status message.																
detail	(string): Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																
404	Entity with specified ID not found.																
<pre data-bbox="186 1596 511 1795"> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="820 1575 1445 1617">status</td> </tr> <tr> <td data-bbox="820 1621 1128 1816">code</td> <td data-bbox="1131 1621 1445 1816">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER,</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER,												
status																	
code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER,																

Code	Reason	
<pre> "detail": "string" } } </pre>		INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):
500	Server error occurred.	
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	status	
	code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):

Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/nexus/v3/securemail?address=string&status=string&dex=0&count=0&securebox=string"
```

POST	/securemail Send secure email
------	----------------------------------

Send a secure email. The email is delivered to Genesys as a web form and routed as a standard email.

Parameters

Name	Default	Description	Parameter Type	Data Type	Required
securebox		Securebox name. Allows to specify optional securebox name to send email to or read from. securebox provides ability to communicate with the same contact within several different departments independently. (contains only A-Z, a-z, 0-9, and must be from 3 to 16 characters long)	query	string	
xxNAMExx		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
data			body		

Name	Default	Description	Parameter Type	Data Type	Required
{object}			data		
			data	(, optional):	
			operationId	(operationId, optional):	

Responses

Code	Reason
200	Ok
{}	createSecureMailResponse
	referenceld (referenceld):
	operationId (operationId):
	status (status):
	secureMailId (string): The unique ID of the secure email. bff348eb-dd5f-47d6-bf96-0e75b8ecf7ca
	selfUri (string):
	status
	code (string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message (string): Status message.
	detail (string): Additional information.
	genericResponse
	referenceld (referenceld):
	operationId (operationId):

Code	Reason																
	<table border="1"> <tr> <td data-bbox="812 296 1127 386">status</td> <td data-bbox="1128 296 1459 386">(status):</td> </tr> </table>	status	(status):														
status	(status):																
400	Invalid request parameters provided.																
<pre data-bbox="186 743 505 1020"> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 457 1459 520">status</td> </tr> <tr> <td data-bbox="812 522 1127 898">code (string):</td> <td data-bbox="1128 522 1459 898">Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="812 900 1127 1003">message</td> <td data-bbox="1128 900 1459 1003">(string): Status message.</td> </tr> <tr> <td data-bbox="812 1005 1127 1108">detail</td> <td data-bbox="1128 1005 1459 1108">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="812 1110 1459 1152">genericResponse</td> </tr> <tr> <td data-bbox="812 1155 1127 1197">referenceId</td> <td data-bbox="1128 1155 1459 1197">(referenceId):</td> </tr> <tr> <td data-bbox="812 1199 1127 1241">operationId</td> <td data-bbox="1128 1199 1459 1241">(operationId):</td> </tr> <tr> <td data-bbox="812 1243 1127 1312">status</td> <td data-bbox="1128 1243 1459 1312">(status):</td> </tr> </table>	status		code (string):	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):
status																	
code (string):	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																
message	(string): Status message.																
detail	(string): Additional information.																
genericResponse																	
referenceId	(referenceId):																
operationId	(operationId):																
status	(status):																
500	Server error occurred.																
<pre data-bbox="186 1472 505 1749"> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 1383 1459 1446">status</td> </tr> <tr> <td data-bbox="812 1449 1127 1824">code (string):</td> <td data-bbox="1128 1449 1459 1824">Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> </table>	status		code (string):	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE												
status																	
code (string):	Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																

Code	Reason												
	<table border="1"> <tr> <td>message</td> <td>(string): Status message.</td> </tr> <tr> <td>detail</td> <td>(string): Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceId</td> <td>(referenceId):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceId	(referenceId):	operationId	(operationId):	status	(status):
message	(string): Status message.												
detail	(string): Additional information.												
genericResponse													
referenceId	(referenceId):												
operationId	(operationId):												
status	(status):												

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
-d '{object}'
"https://api-demo.com/nexus/v3/securemail?securebox=string"
```

GET	/securemail/count Get a count of unread, read or all secure emails
-----	---

Get a count of unread, read or all secure emails for the specified email address.
Parameters

Name	Default	Description	Parameter Type	Data Type	Required
address		The email address of the consumer.	query	string	true
status	all	Specifies the status of emails to count - unread, read or all (both read and unread).	query	string	
securebox		Securebox name. Allows to specify optional securebox name to send email to or read from. securebox provides ability to communicate	query	string	

Name	Default	Description	Parameter Type	Data Type	Required
		with the same contact within several different departments independently. (contains only A-Z, a-z, 0-9, and must be from 3 to 16 characters long)			
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true

Responses

Code	Reason
200	Ok
{}	<pre> countSecureMailResponse referenceld (referenceld): operationId (operationId): status (status): data (object): status (string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE code (string): message (string): Status message. </pre>

Code	Reason																
	<table border="1"> <tr> <td data-bbox="820 304 1128 430">detail</td> <td data-bbox="1131 304 1445 430">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="820 434 1445 472">genericResponse</td> </tr> <tr> <td data-bbox="820 476 1128 514">referenceld</td> <td data-bbox="1131 476 1445 514">(referenceld):</td> </tr> <tr> <td data-bbox="820 518 1128 556">operationId</td> <td data-bbox="1131 518 1445 556">(operationId):</td> </tr> <tr> <td data-bbox="820 560 1128 598">status</td> <td data-bbox="1131 560 1445 598">(status):</td> </tr> <tr> <td colspan="2" data-bbox="820 602 1445 640">data</td> </tr> <tr> <td data-bbox="820 644 1128 787">count</td> <td data-bbox="1131 644 1445 787">(integer): The count of secure emails of requested type for the contact. 20</td> </tr> </table>	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):	data		count	(integer): The count of secure emails of requested type for the contact. 20		
detail	(string): Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																
data																	
count	(integer): The count of secure emails of requested type for the contact. 20																
400	Invalid request parameters provided.																
<pre data-bbox="186 1155 511 1438"> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="820 892 1445 934">status</td> </tr> <tr> <td data-bbox="820 938 1128 1291">code</td> <td data-bbox="1131 938 1445 1291">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 1295 1128 1396">message</td> <td data-bbox="1131 1295 1445 1396">(string): Status message.</td> </tr> <tr> <td data-bbox="820 1400 1128 1501">detail</td> <td data-bbox="1131 1400 1445 1501">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="820 1505 1445 1543">genericResponse</td> </tr> <tr> <td data-bbox="820 1547 1128 1585">referenceld</td> <td data-bbox="1131 1547 1445 1585">(referenceld):</td> </tr> <tr> <td data-bbox="820 1589 1128 1627">operationId</td> <td data-bbox="1131 1589 1445 1627">(operationId):</td> </tr> <tr> <td data-bbox="820 1631 1128 1669">status</td> <td data-bbox="1131 1631 1445 1669">(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
status																	
code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																
message	(string): Status message.																
detail	(string): Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																
404	Entity with specified ID not found.																

Code	Reason																
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <thead> <tr> <th colspan="2" data-bbox="820 315 1446 357">status</th> </tr> </thead> <tbody> <tr> <td data-bbox="820 367 1128 703">code</td> <td data-bbox="1131 367 1446 703">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 714 1128 808">message</td> <td data-bbox="1131 714 1446 808">(string): Status message.</td> </tr> <tr> <td data-bbox="820 819 1128 913">detail</td> <td data-bbox="1131 819 1446 913">(string): Additional information.</td> </tr> <tr> <th colspan="2" data-bbox="820 924 1446 966">genericResponse</th> </tr> <tr> <td data-bbox="820 976 1128 1008">referenceld</td> <td data-bbox="1131 976 1446 1008">(referenceld):</td> </tr> <tr> <td data-bbox="820 1018 1128 1050">operationId</td> <td data-bbox="1131 1018 1446 1050">(operationId):</td> </tr> <tr> <td data-bbox="820 1060 1128 1092">status</td> <td data-bbox="1131 1060 1446 1092">(status):</td> </tr> </tbody> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
status																	
code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																
message	(string): Status message.																
detail	(string): Additional information.																
genericResponse																	
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																
500	Server error occurred.																
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <thead> <tr> <th colspan="2" data-bbox="820 1207 1446 1249">status</th> </tr> </thead> <tbody> <tr> <td data-bbox="820 1260 1128 1596">code</td> <td data-bbox="1131 1260 1446 1596">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="820 1606 1128 1701">message</td> <td data-bbox="1131 1606 1446 1701">(string): Status message.</td> </tr> <tr> <td data-bbox="820 1711 1128 1753">detail</td> <td data-bbox="1131 1711 1446 1753">(string):</td> </tr> </tbody> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string):								
status																	
code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																
message	(string): Status message.																
detail	(string):																

Code	Reason										
	<table border="1"> <tr> <td></td> <td>Additional information.</td> </tr> <tr> <td colspan="2">genericResponse</td> </tr> <tr> <td>referenceld</td> <td>(referenceld):</td> </tr> <tr> <td>operationId</td> <td>(operationId):</td> </tr> <tr> <td>status</td> <td>(status):</td> </tr> </table>		Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
	Additional information.										
genericResponse											
referenceld	(referenceld):										
operationId	(operationId):										
status	(status):										

Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/nexus/v3/securemail/count?address=string&status=string&securebox=string"

GET	/securemail/{secureMailId} Get secure email content
-----	--

Get the content of a secure email.

Parameters

Name	Default	Description	Parameter Type	Data Type	Required
read		If set to true, the API changes the status to "read" for inbound and outbound emails and stops the inbound interaction from routing.	query	boolean	
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
secureMailId		The ID of the secure email.	path	string	true

Responses

Code	Reason																										
200	Ok																										
<pre>{}</pre>	<table border="1"> <tr> <td colspan="2" data-bbox="836 367 1430 405">retrieveSecureMailResponse</td> </tr> <tr> <td data-bbox="836 409 1128 510">referenceld (referenceld):</td> <td data-bbox="1131 409 1430 510"></td> </tr> <tr> <td data-bbox="836 514 1128 615">operationId (operationId):</td> <td data-bbox="1131 514 1430 615"></td> </tr> <tr> <td data-bbox="836 619 1128 720">status (status):</td> <td data-bbox="1131 619 1430 720"></td> </tr> <tr> <td data-bbox="836 724 1128 825">secureMail ():</td> <td data-bbox="1131 724 1430 825"></td> </tr> <tr> <td colspan="2" data-bbox="836 829 1430 867">status</td> </tr> <tr> <td data-bbox="836 871 1128 1224">code</td> <td data-bbox="1131 871 1430 1224">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="836 1228 1128 1329">message</td> <td data-bbox="1131 1228 1430 1329">(string): Status message.</td> </tr> <tr> <td data-bbox="836 1333 1128 1434">detail</td> <td data-bbox="1131 1333 1430 1434">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="836 1438 1430 1476">genericResponse</td> </tr> <tr> <td data-bbox="836 1480 1128 1518">referenceld</td> <td data-bbox="1131 1480 1430 1518">(referenceld):</td> </tr> <tr> <td data-bbox="836 1522 1128 1560">operationId</td> <td data-bbox="1131 1522 1430 1560">(operationId):</td> </tr> <tr> <td data-bbox="836 1564 1128 1602">status</td> <td data-bbox="1131 1564 1430 1602">(status):</td> </tr> </table>	retrieveSecureMailResponse		referenceld (referenceld):		operationId (operationId):		status (status):		secureMail ():		status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
retrieveSecureMailResponse																											
referenceld (referenceld):																											
operationId (operationId):																											
status (status):																											
secureMail ():																											
status																											
code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE																										
message	(string): Status message.																										
detail	(string): Additional information.																										
genericResponse																											
referenceld	(referenceld):																										
operationId	(operationId):																										
status	(status):																										
400	Invalid request parameters provided.																										
<pre>{ "referenceId": {</pre>	<table border="1"> <tr> <td colspan="2" data-bbox="836 1732 1430 1770">status</td> </tr> <tr> <td data-bbox="836 1774 1128 1812">code</td> <td data-bbox="1131 1774 1430 1812">(string):</td> </tr> </table>	status		code	(string):																						
status																											
code	(string):																										

Code	Reason	
<pre> }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>		Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):
500	Server error occurred.	
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	status	
	code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.

Code	Reason
	<pre>genericResponse referenceld (referenceld): operationId (operationId): status (status):</pre>

Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/nexus/v3/securemail/{secureMailId}?read=true"
```

DELETE	/securemail/{secureMailId} Mark as read or delete a secure email
--------	---

Mark the secure email as read if the remove query parameter is either absent or set to 'read'. You can delete the secure email entirely if remove is set to 'purge'. To delete the secure email from the list of secure emails but keep it in the contact database, set remove to 'delete'.

Parameters

Name	Default	Description	Parameter Type	Data Type	Required
remove	read	You can either mark a secure email as read, mark a secure email as deleted, or delete an email completely using the following values: * read - Mark the secure email as read. * true - Mark the secure email as read. (deprecated) * \ - Mark the secure email as read. (deprecated) * delete - Mark the secure email as deleted. The	query	string	

Name	Default	Description	Parameter Type	Data Type	Required
		API will not return the email in requests to get the list of secure emails, but will keep it in the contact database. * purge - Delete the secure email from the list of emails and contact database.			
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
secureMailId		The ID of the secure email.	path	string	true

Responses

Code	Reason
200	Ok
{}	<pre> retrieveSecureMailResponse referenceld (referenceld): operationId (operationId): status (status): secureMail (): status (string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, code </pre>

Code	Reason	
		INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceld	(referenceld):
	operationId	(operationId):
	status	(status):
404	Entity with specified ID not found.	
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	status	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceld	(referenceld):
	operationId	(operationId):
	status	(status):

Usage

```
curl -X DELETE
```

```
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/nexus/v3/securemail/{secureMailId}?remove=string"
```

GET	/securemail/{secureMailId}/userdata Get secure email userdata
-----	--

Get the attached userdata of a secure email (some internal keys may be omitted).

Parameters

Name	Default	Description	Parameter Type	Data Type	Required
x-api-key		A unique key required to use the API. If you do not already have this API key, contact your Customer Care representative.	header	string	true
secureMailId		The ID of the secure email.	path	string	true

Responses

Code	Reason
200	Ok
{}	<pre>retrieveSecureMailUserdataResponse referenceld (referenceld): operationId (operationId): status (status): data (object): Interaction userdata. status code (string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME,</pre>

Code	Reason	
		INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):
400	Invalid request parameters provided.	
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	status	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE
	message	(string): Status message.
	detail	(string): Additional information.
	genericResponse	
	referenceId	(referenceId):
	operationId	(operationId):
	status	(status):
500	Server error occurred.	

Code	Reason																
<pre> { "referenceId": { }, "operationId": { }, "status": { "code": "string", "message": "string", "detail": "string" } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="815 294 1455 336">status</td> </tr> <tr> <td data-bbox="815 336 1127 709">code</td> <td data-bbox="1127 336 1455 709">(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE</td> </tr> <tr> <td data-bbox="815 709 1127 819">message</td> <td data-bbox="1127 709 1455 819">(string): Status message.</td> </tr> <tr> <td data-bbox="815 819 1127 928">detail</td> <td data-bbox="1127 819 1455 928">(string): Additional information.</td> </tr> <tr> <td colspan="2" data-bbox="815 928 1455 970">genericResponse</td> </tr> <tr> <td data-bbox="815 970 1127 1012">referenceld</td> <td data-bbox="1127 970 1455 1012">(referenceld):</td> </tr> <tr> <td data-bbox="815 1012 1127 1054">operationId</td> <td data-bbox="1127 1012 1455 1054">(operationId):</td> </tr> <tr> <td data-bbox="815 1054 1127 1121">status</td> <td data-bbox="1127 1054 1455 1121">(status):</td> </tr> </table>	status		code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE	message	(string): Status message.	detail	(string): Additional information.	genericResponse		referenceld	(referenceld):	operationId	(operationId):	status	(status):
	status																
	code	(string): Error code of an operation. Valid Values: SUCCESS, FAILURE, INVALID_CLIENT_TOKEN, INVALID_CONTACT_CENTER, INVALID_SESSION, INVALID_PARTICIPANT, INVALID_TRANSPORT, INVALID_PARAMETER, INVALID_ENDPOINT, INVALID_NICKNAME, INVALID_FILE_TYPE															
	message	(string): Status message.															
	detail	(string): Additional information.															
	genericResponse																
referenceld	(referenceld):																
operationId	(operationId):																
status	(status):																

Usage

```

curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

```

```
"https://api-demo.com/nexus/v3/securemail/{secureMailId}/userdata?"
```